

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 07th day of August 2018

C.G.No:55/2018-19/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

M.Koti Maheswara,
C/o Lakshman Rao,
Kanakavalli,
Thotlavalluru,
Krishna -Dist.

Complainant

AND

1. AE/O/Thotlavallur
2. ADE/O/Vuyyuru
3. DE/O/Vuyyuru
4. SE/O/Vijayawada

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding Rectification of low voltage problem to the complainant Service No. 6711311000227.
2. Respondents No.1 & 3 had made their written submission to the Forum. The contents of both the statements are similar in nature. In their submission, they have stated that the complainant's service was inspected by Respondent No.1 and as per the inspection, the bi-metallic occurred to the service wire near the pole was rectified and reconnected. Hence, low voltage problem to the complainant was rectified..
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 04.08.2018.at12.05 PM .
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

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of **DESPATCHED**
DATE 10/8

